

# StationView/ServerView Letter of Withdrawal from Customer Support

January 15, 1999

Dear StationView/ServerView Customer:

Peregrine Systems, Inc., is discontinuing support for the StationView/ServerView product on December 31, 1999.

Peregrine Systems, Inc. will continue to support StationView/ServerView, to the best of our abilities, until the support termination date. At that time, all support, including support under a time and materials agreement, will be discontinued.

If you believe that you are entitled to the StationView/ServerView source code, based upon your license agreement, please contact your Account Executive for further details. If you are entitled to the source code, it will be delivered to you on December 31, 1999. Please be aware that StationView/ServerView source code will remain the intellectual property of Peregrine Systems, Inc., and must be treated as such.

If you have any questions regarding this announcement, please do not hesitate to contact me.

Respectfully,

Ed Chopskie  
Director, Product Management  
Peregrine Systems, Inc.  
echopskie@peregrine.com

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