

Support Announcement

InfraTools™ Network Discovery (IND)

December 1, 2003

To give our customers the most effective support and maintenance, Peregrine provides notice when it is necessary to end support for legacy product versions. It's our intent to advise customers well in advance to best enable planning for support needs and upgrades to new versions.

Please see the table below to view the End-of-Service dates for InfraTools Network Discovery. We strongly recommend that customers upgrade to the products listed under "Recommended Upgrade." Information to assist in migrating from IND to the new product releases of Peregrine's Network Discovery (PND) is available at <http://support.peregrine.com/> to assist you in migrating. We encourage you to complete your upgrade prior to the end-of-service date.

Customers who are currently using one of the versions of IND noted below are encouraged to contact their Peregrine support representatives to obtain assistance in planning their migration. Peregrine also provides other resources supporting upgrades, including upgrade labs, training courses, and professional services assistance.

If we can provide any additional information on the planned end-of-service date or upgrade services for IND, please contact product support at support@peregrine.com. In addition, you'll also find information about current Peregrine's current maintenance and support policy online, as well as a list of current, supported non-current, and retired products and versions at the customer support Web site.

Thank you.

Product	General Availability Date	End-of-Service Date	Recommended Upgrade	Additional Details
IND v 4.3	24 Sep 2002	30 Nov 2004	Network Discovery v 5.1 or greater	Note 1, 2, 3, 4
IND v 4.2	12 Jun 2001	30 Nov 2004	Network Discovery v 5.1 or greater	Note 1,2, 5
IND v 4.1	19 Feb 2001	30 Nov 2004	Network Discovery v 5.1 or greater	Note 2

IND v 4.0	30 Oct 2000	30 Nov 2004	Network Discovery v 5.1 or greater	Note 2
IND v 3.0	21 Feb 2000	30 Nov 2004	Network Discovery v 5.1 or greater	Note 6

Notes:

1. Customers under active maintenance can upgrade from InfraTools Network Discovery to Network Discovery v 5.x, as documented in the Network Discovery manuals. This will require a hardware replacement to a specific configuration defined by Peregrine. Please consult Customer Support for more details on migrating to the latest release of Network Discovery and associated server configurations.
2. Includes Automated Inventory (marketing bundle offered as module to AssetCenter and ServiceCenter that included IND).
3. Regardless of upgrade status, customers should complete the upgrade to IND v 4.3 in order to maintain the broadest product support through the End of Service date.
4. Rulebase and Scripting support for IND v 4.3 expired 31 Oct 2003.
5. Includes IND v 4.2 for Xanadu, which has been discontinued.
6. Prior to the acquisition of Loran Technologies in Aug 2000, the final branded release of Loran's Kinnetics product was v 3.0.7 released in June 2000.

Glossary of terms:

General Availability: the first date the specified version of the product is available for production use by customers.

End of Service: the last date support calls will be accepted for the specified version of a product.

Recommended Upgrade: product and version to which we strongly recommend customers upgrade

Additional Details: this may include the recommended version to which users should upgrade to, or recommended product to which users should migrate to based on the End of Service date.

Release Labeling Example: ServiceCenter 5.0.3.2 indicates version 5.0, maintenance pack 3, patch 2.

For the Inventory Network Discovery Migration Checklist, [please click here \(156KB\)](#). Please visit www.peregrine.com for support information relating to Peregrine's other products.

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